

Desk/3500

Deliver a simple and reliable payment experience at the counter







The Desk/3500 offers a seamless payment experience. It leverages the Telium application portfolio and complies with future security standards.

Highest security

The Desk/3500 is PCI-PTS 5.x certified. Its Telium TETRA OS uses the latest cryptographic schemes with future-proof key length.

All payment options

The Desk/3500 enables NFC couponing and wallet use cases, in addition to EMV Chip & PIN, swipe and contactless.

User-friendly and intuitive interface

Featuring intuitive card readers and applications menu, it provides a seamless payment experience.

Compatible with Ingenico's suite of services

The Desk/3500 works in unison with Ingenico's supporting service platforms, meaning merchants will have access to business services such as estate management reporting. Software updates and day-to-day support deliver a hassle-free experience for those using this innovative series.

Maximized network availability

In addition to Ethernet and modem, the Desk/3500 offers an Ethernet/modem and Wi-Fi/Ethernet/ Modem models. With it, network availability and communication costs are fully optimized.

TETRA

Seamless NFC payment

The Desk/3500 boosts NFC payment by offering to customers a seamless experience through a dedicated contactless card reader zone and faster transaction flows.

Secure Telium TETRA OS

Backed by 40 years of experience and with its user-friendly interface, the Telium TETRA operating system includes the best security mechanisms embedded to protect transaction privacy and leverages Ingenico's unique portfolio of payment applications.

The Desk/3500 Series is supported by our Cloud Services



Processor	Application & Crypto processor	• Cortex A5	<
Memory	• Internal	• 256 MB Flash, 128 MB RAM	e
os		• Telium TETRA	<u> </u>
SAM		• 2 SAM	<u> </u>
Card Reader(s)	 Magstripe Smart card Contactless 	 ISO 1/2/3, 500K lifespan EMV Level 1, 500K lifespan EMV Level 1 compliant 	8 8 8
Display	• Color	• 2.8" display, backlit, QVGA (320×240 pixels)	e
Keypad		 20 ergonomic keys, raised marking, backlit 	9
Audio	• Buzzer		~
Thermal Printer	 Speed in lines/s Paper roll cage 	• 20 lines/s • 58 mm width x 40 mm	> >

Terminal Connectivity	• Wireless	• Wi-Fi • Dial-up MODEM • Ethernet 10/100 base T	Optional
	- Wiled	· Ethemet 10/100 base 1	Č
Terminal	• USB	• 1 USB Host	 ✓
Connections		1 USB Slave	\checkmark
	 Power Supply 	 Dedicated power Jack 	\checkmark
	• Serial	• 1 RS232	<
Power Supply		• 24W	⊘
Terminal Size		• 7.3×2.6×3.2×2.6" (187×82×68 mm)	0
Weight		• 12 oz (340 g)	<u>~</u>
Environment	 Operating Temperature 	 32°F to 104°F (0°C to +40°C) 	<u> </u>
	 Storage Temperature 	 -4°F to 131°F (-20°C to +55°C) 	
	• Operating Humidity	• 85% non-condensing at 104°F (+40°C)	<
Accessories	• Magic Box	• 1xRS+ 1xPower+1xEth.+1xLine In	Optional
	Privacy shield	Field upgradable	Optional
Security		• PCI PTS 5.x	<u> </u>

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